

# Paratransit NEWSLETTER

**WTA**

June 2016

## Is your emergency contact information up to date?

If the person you'd like to list as your emergency contact has changed, please give us a call at 676-1144.

If you're not certain who we have listed for you, you can call 733-1144 to confirm.

## When your plans change, call to cancel any rides you don't need

We know that plans sometimes change. It's important for us to know, so we can provide rides to people who need them, and so you don't end up with a "no show."

To cancel your ride, you can reach us anytime between 5:45 am and 10:30 pm on weekdays, or between 7:00 am and 10:30 pm on Saturdays or Sundays.

Outside regular business hours, your call may be forwarded to a Dispatcher, instead of a Customer Service Representative.

Please cancel your ride as soon as you realize you don't need it, and **at least one hour** before your scheduled pick-up time.



**SAFE**



**RELIABLE**



**FRIENDLY**

## Senior Day in the Park 2016

This year's Senior Day in the Park will take place at Hovander Homestead Park in Ferndale on Wednesday, August 10th. 10 am to 2 pm.

This annual event is sponsored by the Whatcom Council on Aging.

Everyone is welcome!



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**W**OULD YOU LIKE to stop getting our newsletter? or would you prefer to get it by email? Let us know by calling 733-1144.

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**R**EMEMBER: There's no service on July 4 or on Labor Day, September 5.

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